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**About Us**
The University District Community Development Association, Inc. (UDCDA) is concerned about the quality of life in our neighborhood and the community-at-large. We are committed to making the University & Delaware districts a community of choice by stimulating growth and revitalization through community and economic development efforts.

If we are unable to provide a service, we have an extensive referral list to assist households reaching all potential programs and services that may be available to them. In addition, we offer a variety of human service programs at the Gloria J. Parks Community Center, 3242 Main Street Buffalo NY 14214. This resource directory was produced (in whole or in part) with the assistance of the City of Buffalo / City of Buffalo Urban Renewal Agency through the Community Development Block Grant and/or HOME program (s).

**Hours of Operation**
Housing Department
    Monday – Thursday 9:00A.M. – 4:30 P.M.

Gloria J. Parks Community Center
    Administrative Offices: Monday – Friday from 9:00 A.M. – 6:00 P.M.
    Gym, Cardio & Fitness Room: Call for Updated Times

**Our Programs**

**Community Development Block Grant Programs**

**Acquisition – Rehab Program – 50/50**
Low-income first-time home buyers who are purchasing homes in the City of Buffalo may receive a conditional grant for one half of the rehab cost, up to a maximum of $25,000, to assist in the rehabilitation of an existing one-or two-family home located anywhere in the City of Buffalo. Under the 50/50 program, city funds will be used to match private financing for renovations to bring the property into compliance with local standards and lead based paint hazard reduction requirements.

Funds are provided as a ‘conditional grant’ with a ten year owner-occupancy requirement, In order to ensure the recapture/repayment of public funds. If the program conditions are not met, the City will retain a mortgage interest on the property for the ten year term of the loan. During the loan term (or “recapture period”) the homeowner must occupy the property as his or her principal place of residence. The funds provided must be repaid if the property is sold during the recapture period, or if the requirement is not met.

The program is also available to assist income qualified households who own:

- Property in need of major repairs that has been (or will be) purchased through In Rem tax auction, a bank foreclosure, HUD of FHA sale, or private sale or transfer of title within a family,
- Property with multiple emergency conditions, and property not located on a target street,
• Property with emergency conditions and letters of violation that have been referred to housing court.

Note – properties in targeted areas will be assisted through the standard rehab loan programs.

Down Payment and Closing Cost Assistance - First Time Home Buyers Program

Eligibility

1. The applicant must be an income-eligible first-time homebuyer, that is, an individual and his or her spouse who have not owned a home during the three-year period prior to the purchase of a home.
2. The property must be a one-family dwelling located in the City of Buffalo that is generally in good condition with no major housing code violations or lead based paint hazards.
3. Verification of household income must be supplied. To qualify, applicant households must meet the federal income guidelines for low income households.

Financial Assistance Limits and Terms

Funding will be provided as a deferred payment, zero percent interest (0%) loan/conditional grant of up to $5,000.00. If the purchaser resides in the home for the full five-year term of the loan, the loan will be forgiven and no repayment is required. The assistance will be available to income-eligible homebuyers obtaining mortgage financing for the purchase of a home. The property to be purchased must be located within the legal limits of the City of Buffalo.

Emergency Repair Program

Eligible Repairs Include the Following Emergency Conditions:

• Roof Repair or Replacement (must be significant deterioration OR water leakage into the home) is available only to VERY LOW income households or to low income senior or disabled homeowners
• Break in Sanitary System (house sewer and house drain)
• Break in Water Service (Main water supply from the house main shut off valve to the City of Buffalo water main)
• Electrical Hazards at Main Panel ONLY
• Hazardous Chimney (must be in imminent danger of collapse)
• Defective Heating System
• Defective Hot Water Tank
• Defective Gas Lines
• Water Meter Installation

General Program Qualifications for all Community Development Block Grant Programs

• Homes needing more than one of the above-listed repairs will NOT be eligible for assistance.
• Households with more than $20,000 in financial assets will NOT be eligible for assistance.
• Households in arrears for Water, User Fee, City or County Taxes will NOT be eligible for assistance. Payment plans for arrears will only be accepted if the total amount due is less than $3,000.
• Income documentation must be provided for ALL members of the household.
• If the homeowner owns ANY other property (vacant lots may be allowable), they will NOT be eligible for assistance.
• For the Emergency Program, please understand that this assistance is NOT A GRANT. It is a CONDITIONAL LOAN that may require repayment, at zero percent interest over a period of ten years, depending upon household income. Even if your household income is at such a level that does not require repayment, a mortgage will be filed with the Clerk’s Office in the full amount of repairs, only to be discharged after a ten-year retention period. Other qualification will apply. To learn more and complete the prescreening process, please contact our Housing Department.

Community Services

Silver enrichment Program
The Gloria J. Parks Silver enrichment Program offers a variety of activities that keep our seniors happy, active, and involved! Our program runs Monday through Friday, from 10:00 AM until 1:00 PM. It is a great place to meet new friends and share new experiences.

On any given day you can walk into the senior room and be greeted by warm smiles and friendly faces. You will be offered a hot cup of coffee or tea, and you will be asked to join in one of their various daily activities. If the room is not bustling with conversation then it must be time for bingo. Whether they are playing cards, Wii bowling, exercising or just talking, the seniors here are always having a good time.

A typical day in the Silver Enrichment Program starts out with coffee and conversations. The seniors bring cookies or crackers to snack on while they settle in to playing cards or bingo for the morning. Delicious hot meals are provided by the Erie County Nutrition Program and are served at twelve o’clock each day. The Erie County Nutrition Program has been a main part of our program for several years and has perfected the art of making tasty, healthy and nutritious meals. Meals low in salt and sugar are offered for those who have special dietary needs. The meals consist of a main dish, vegetables, milk, bread and a delicious dessert. There is a wide variety of meals, so there is no risk of getting bored with the same old thing day after day. The program also offers one-on-one nutrition counseling with registered dieticians. The dieticians conduct monthly workshops and discuss a variety of nutrition and health related topics concerning seniors.

Erie County also provides the seniors with a fitness instructor. Every Monday at 11:00 there is a guided exercise class. The exercises are designed specifically for seniors. On the first Tuesday of the month, we offer blood pressure screenings. We are fortunate to have Ms. Margaret Frainier, who is a registered nurse, willing to donate her time and expertise. All results are confidential.

Every month there are birthday celebrations as well as parties for all major holidays. During these events, the seniors enjoy games, decorations, prizes and more. The seniors enjoy going on picnics and field trips several times a year. Past trips have included Beaver Island, the Miss Buffalo boat ride and luncheon, the Corning Museum of Glass and more. New faces are always welcome. Stop by and check out the program for yourself!

The Gloria J. Parks Community Center staff is dedicated to making the Silver Enrichment Program a second home for its bustling senior population!

Athletics Program
The staff of the Athletics Department at the Gloria J. Parks Community Center believes that physical activity is an essential part of life because it keeps the mind and body active. You have to think on your feet, you must stay alert, and most importantly, physical activity can develop your skills in any sport.
This recreational facility offers its members the opportunity to work out in fields of strength training, cardiovascular, and ground exercises. Our staff is always available to anyone in need of assistance for gym rentals, instructions on how to operate the equipment or any other services offered in this department.

We offer various afterschool athletic events for elementary level to secondary level students such as: Basketball, Flag Football, Floor Hockey, Unicycling, Table Tennis and Chess. In addition, open gym, working out in the fitness room or the Basketball Court is available for **MEMBERS ONLY.**

For information on becoming a member, please contact the athletics staff at (716) 832-1010, Ext. 205 or the Receptionist at (716) 832—1010, Ext. 200.

Come check us out and see what we can do for you!

**Youth Program**

Our youth programming is open to all children in the Buffalo area including those of public, private, and charter schooling. In the fall, winter, and spring we offer after-school programming for children ages 6-11. In addition, we offer summer programming for youth which consists of a variety of activities aimed at strengthening a child’s mind and improving their character.

During afterschool programming, we aim to address every need of our participants, whether it is emotional, social, or academic. When the children arrive they are provided with a nutritious snack and a few minutes to relax and wind down from a hectic school day. From 3:00 P.M. - 4:30 P.M., the children receive tutoring and help with homework; followed by an enrichment activity from 4:30 P.M. to 5:30 P.M.

At the beginning of the school year, the children are offered a choice of a series of enrichment activities including, but not limited to: Science, Art, Group Games, Unicycling, Break Dancing, Basketball, and Flag Football. The children rank the activities from most to least desirable. From that information, their after-school schedules are created. This type of modular scheduling currently takes place Monday-Thursday. On Fridays, we have established a day of malleability and creativity, that we call Fun Friday. The children are encouraged to make suggestions for Fun Friday, choosing activities that have components which are entertaining as well as contain educational concepts. At a recent Fun Friday, the children were instructed in the making and decorating of cupcakes. Both the cupcakes and the frosting were made from scratch. This enabled the children to fully appreciate their work, learn valuable baking lessons, along with learning patience and team building skills.

Children can benefit from specialty programming offered by our supportive services which takes place after the general after-school program. Currently, we are offering chess lessons orchestrated by a certified National Chess Federation Instructor, Michael McDuffie and table tennis lessons under the supervision of Ray M. Nagel, a USATT certified instructor and professional competitor. We seek to offer new programs as opportunities arise or if there is a heavy demand from the community to offer a particular type of programming.

During the previous summers we have offered a unique science and sports camp which was offered to various community organizations in the Buffalo area. Our goal was to offer quality programming to other community centers that were either lacking a summer program, or offer new opportunities to other community organizations to expand on their current program. The sports program was designed to teach children about the fundamentals of different kinds of sports as well as sportsmanship.

The science program was predominantly aimed at teaching youth about urban environmental Science, through an inquiry based teaching method. The objective of this program was to enlighten them on the existence of Science in
all facets of their lives, even in their own back yard. In addition, they learned about other areas of Science such as chemistry, biology, and physics. Once a week, a guest speaker from a scientific institution came to the Gloria J. Parks Community Center to give the children a look at the professional world of Science.

Our youth program has doubled since last year, and has a plethora of opportunities. Everyone is always excited and anxious to arrive at the Gloria J. Parks Community Center because they feel each day provides a new exciting experience for them. The summer program was a massive success, serving hundreds of youth, and met by the community with great enthusiasm.

The Gloria J. Parks Community Center youth program has consistently shown great improvement with each passing year. It’s our passion to mentor each child and watch them grow in all aspects of their lives.
City of Buffalo Resources

City of Buffalo – City Hall
Address: 65 Niagara Square, Buffalo NY 14202
Phone: (716) 851-4200
Website:  http://www.ci.buffalo.ny.us

City of Buffalo – 211 Services
Phone: 211
Website: http://www.city-buffalo.com/Home/City_Departments/Citizens/211

City of Buffalo – 311 Services
Phone: 311 or (716) 841-4890
Website: http://www.city-buffalo.com/Home/City_Departments/Citizens_Services/311_Self-Service

City of Buffalo Tax Office
Address: 120 City Hall, 65 Niagara Square, Buffalo, NY 14202
Phone: (716) 851-5733
Website: http://www.city-buffalo.com

City of Buffalo Department of Assessment
Address: 101 City Hall, 65 Niagara Square, Buffalo, NY 14202
Phone: (716) 851-5733
Website: http://www.city-buffalo.com

City of Buffalo Office of the City Clerk
Address: 1308 City Hall, 65 Niagara Square, Buffalo, NY 14202
Phone: (716) 851-5431 Fax: (716) 851-4845
Website: http://www.ci.buff.ny.us/home/city-departments/cityclerk

Senior Citizen & Enhanced Star Exemption
Address: 105 City Hall, 65 Niagara Square, Buffalo, NY 14202
Phone: (716) 851-5733
Website: http://www.city-buffalo.com

City of Buffalo Department of Inspections
Address: 304 City Hall-65 Niagara Square, Buffalo, NY 14202
Phone: (716) 851-4949
Web Site: http://www.city-buffalo.com

City of Buffalo Permit Department
Address: 301 City Hall, 65 Niagara Square, Buffalo, NY 14202
Phone: (716) 851-4667 Fax: (716)851-5043
Web Site: http://www.city-buffalo.com

American Water Service
Address: 281 Exchange Street, Buffalo, NY 14204
Phone: (716) 847-1065
Web Site: http://www.city-buffalo.com

User Fee
Address: 113 City Hall, 65 Niagara Square, Buffalo, NY 14202
Phone: (716) 851-5370
Web Site: http://www.city-buffalo.com

Board of Education
Address: 712 City Hall, 65 Niagara Square, Buffalo, NY 14202
Phone: (716) 816-4000
Web Site: http://www.buffaloschools.org

Office of Strategic Planning
Address: 65 Niagara Square, Rm. 920, Buffalo, NY 14202
Phone: (716) 851-5135
Web Site: http://www.ci.buffalo.ny.us/Home/City_Departments/Office_of_Strategic_Planning

Michael J. LoCurto, Delaware District Common Council Member
Address: 1405 City Hall, Buffalo, NY 14202
Phone: (716) 851-5155 Fax: (716) 851-4553
E-mail: mlocurto@city-buffalo.com

Police Departments

Buffalo Police Headquarters
Address: 74 Franklin Street, Buffalo, NY 14202
Phone: (716) 851-4444
Help Line Emergencies: 911
Confidential Tip Line: (716) 847-2255
Report a tip: http://www.bpdny.org

D District
Address: 669 Hertel Avenue, Buffalo, NY 14213
Phone: (716) 851-4413
Help Line Emergencies: 911
Confidential Tip Line: (716) 847-2255
Report a tip: http://www.bpdny.org

Area Banks

Bank of America
Address: 3588 Delaware Avenue, Buffalo, NY 14217
Phone: (800) 432-1000
Website: http://www.bankofamerica.com

Bank of America
Address: 1452 Hertel Avenue, Buffalo, NY 14216
Phone: (800) 432-1000
Website: http://www.bankofamerica.com

First Niagara Bank
Address: 690 Kenmore Avenue, Buffalo, NY 14215
Phone: (716) 862-8080
Website: http://www.fngf.com

First Niagara Bank
Address: 2421 Main St, Buffalo, NY 14214
Phone: (716) 961-1900
First Niagara Bank
Address: 1726 Hertel Avenue, Buffalo, NY 14216
Phone: (716) 838-2293
Website: http://www.fnfg.com

Key Bank
Address: 2318 Delaware Avenue, Buffalo, NY 14215
Phone: (716) 877-1752
Website: http://www.key.com

M&T Bank
Address: 1580 Hertel Avenue, Buffalo, NY 14216
Phone: (716) 838-1580
Website: http://www.mtb.com

M&T Bank
Address: 2310 Delaware Avenue, Buffalo, NY 14216
Phone: (716) 874-2770
Website: http://www.mtb.com

Community Based Organizations – Housing

Habitat for Humanity
Address: 995 Kensington Avenue, Buffalo, NY 14215
Phone: (716) 204-0740 Fax: (716) 204-0740
Website: http://www.habitatbuffalo.org

Last Resort Program
Address: 291 Pearl Street, 1st Floor, Buffalo, NY 14202
Phone: (716) 858-2634/Head of Household under 60 years of age
Phone: (716) 858-8526/Head of household 60 or older/Fax: (716) 858-6765

Parkside Community Association
Address: 2318 Main Street, Buffalo, NY 14214
Phone: (716) 838-1240 Fax: (716) 838-1239
Website: http://www.parksidebuffalo.org

University District Community Development Association, Inc.
Address: 995 Kensington Avenue, Buffalo, NY 14215
Phone: (716) 832-1010 Fax: (716) 836-3686
Website: http://www.udcd.org

West Side Neighborhood Housing Services, Inc.
Address: 359 Connecticut Street, Buffalo, NY 14213
Phone: (716) 885-2344

Community Based Organizations – Human Services

North Buffalo Community Center
Address: 203 Sanders Road, Buffalo, NY 14216
Phone: (716) 874-6133
University District Community Development Association, Inc.
Address: 3242 Main Street, Buffalo, NY 14214
Phone: (716) 832-1010 Fax: (716) 832-5099
Website: http://www.udcdca.org

Erie County Department of Social Services
Address: 158 Pearl Street, Buffalo, NY 14202
Phone: (716) 858-8000
Website: http://www2.erie.gov/socialservices

Home Energy Assistance Program (HEAP)
Address: 478 Main Street, Buffalo, NY 14202
Phone: (716) 858-7644

Credit Counseling Services
Consumer Credit Counseling Services
Address: 3980 Sheridan Drive, Buffalo NY 14226
Phone: (716) 854-1710
Website: http://cccsbuffalo.org

Belmont Housing Resources of WNY
Address: 1195 Main Street, Buffalo, NY 14209
Phone: (716) 884-7791 Fax: (716) 884-8026
Website: http://www.belmonthousingwny.org

Buffalo Urban League
Address: 15 East Genesee Street, Buffalo, NY 14202
Phone: (716) 852-0104
Web Site: http://www.buffalourbanleague.org

Energy & Weatherization
Neighborhood Housing Services of South Buffalo Inc. - Weatherization Assistance Program
Address: 135 Manhattan Ave., Buffalo, NY 14215
Phone: (716) 837-0071 Fax: (716) 837-0244
e-mail: info@nhssouthbuffalo.org
Website: http://www.nhssouthbuffalo.org/home.html

Lt. Col. Matt Urban Human Services Center of W.N.Y.
Address: 1081 Broadway Ave., Buffalo NY 14212
Phone: (716) 893-7222 Fax: (716) 893-3279
E-mail: info@urbanctr.org
Website: http://www.urbanctr.org

New Buffalo Impact
Address: 34 Pequod Pkwy., Tonawanda, NY 14150
Phone: (716) 881-1477 Fax: (716) 694-8109
Website: http://www.newbuffaloimpact.com

Fillmore Leroy Area Residents, Inc.
Fair Housing

Belmont Housing Resources of WNY
Address: 1195 Main Street, Buffalo, NY 14209
Phone: (716) 884-7791 Fax: (716) 884-8026
Website: http://www.belmonthousingwny.org

HomeFront, Inc. The Homeownership Center
Address: 780 Fillmore Avenue, Buffalo, NY 14202
Phone: (716) 856-2952 Fax: (716) 856-4639
Web Site: http://www.homefrontbflo.org

Housing Opportunities Made Equal, Inc. (HOME)
Address: 700 Main Street, Buffalo, NY 14202
Phone: (716) 847-7955
Website: http://www.homeny.org

Foreclosure Prevention

Buffalo Urban League
Address: 15 East Genesee Street, Buffalo, NY 14202
Phone: (716) 852-0104
Website: http://www.buffalourbanleague.org

Erie County Department of Social Services, Homeless, and Emergency Services Prevention Team
Address: 158 Pearl Street, 1st Floor, Buffalo, NY 14202
Phone: (716) 858-8000
Website: http://www.erie.gov/depts/socialservices

HomeFront, Inc. The Homeownership Center
Address: 780 Fillmore Avenue, Buffalo, NY 14202
Phone: (716) 856-2952 Fax: (716) 856-4639
Web Site: http://www.homefrontbflo.org

Western New York Law Center, Inc.
Address: Main Seneca Building, 237 Main Street, Suite 1130, Buffalo, NY 14203
Phone: (716) 855-0203, Ext 118 Fax: (716) 270-4005

West Side Neighborhood Housing Services, Inc.
Address: 359 Connecticut Street, Buffalo, NY 14213
Phone: (716) 885-2344

Erie County

Buffalo and Erie County Public Library
1 Lafayette Square, Buffalo, New York 14203
Phone: (716) 858-8900

Central Police Services
45 Elm Street, Buffalo, New York 14203
County Attorney
95 Franklin Street - Rm. 1634, Buffalo, New York 14202
Phone: (716) 858-2200

County Comptroller
95 Franklin Street, 11th Floor, Buffalo, New York 14202
Phone: (716) 858-8400

County Clerk
92 Franklin Street, Buffalo, New York 14202
Phone: (716) 858-8785

County Executive
95 Franklin Street, 16th Floor, Buffalo, New York 14202
Phone: (716) 858-8500

District Attorney
25 Delaware Avenue, Buffalo, New York 14202
Phone: (716) 858-2400

Emergency Services
45 Elm Street, Buffalo, New York 14203
Phone: (716) 858-6578

Environment and Planning
95 Franklin Street, 10th Floor, Buffalo, New York 14202
Phone: (716) 858-8390

Equal Employment Opportunity
95 Franklin Street, 6th Floor, Buffalo, New York 14202
Phone: (716) 858-7542

Erie Community College
121 Ellicott Street, Buffalo, New York 14203
Phone: (716) 851-1001

Board of Elections
134 W. Eagle Street, 3rd Floor, Buffalo, New York 14202
Phone: (716) 858-8891

Civil Service
95 Franklin Street, 6th Floor, Buffalo, New York 14202
Phone: (716) 858-8484

Erie County Home
462 Grider Street
Buffalo, NY 14215
(716) 551-7217

Erie County Medical Center
462 Grider Street, Buffalo, New York 14215
Health Department
95 Franklin Street, 9th Floor, Buffalo, New York 14202
Phone: (716) 858-7690

Information and Support Services
95 Franklin Street, 15th Floor, Buffalo, New York 14202
Phone: (716) 858-4940

Legislature
92 Franklin Street, 4th Floor, Buffalo, New York 14202
Phone: (716) 858-7500

Mental Health
95 Franklin Street, 12th Floor, Buffalo, New York 14202
Phone: (716) 858-8530

Office for the Disabled
95 Franklin Street, 6th Floor, Buffalo, New York 14202
Phone: (716) 858-6215

Parks and Recreation
95 Franklin Street, 13th Floor, Buffalo, New York 14202
Phone: (716) 858-8355

Public Works
95 Franklin Street, 14th Floor, Buffalo, New York 14202
Phone: (716) 858-8300

Real Property Tax Services
95 Franklin Street, 1st Floor, Buffalo, New York 14202
Phone: (716) 858-8333

Senior Services
95 Franklin Street, 13th Floor, Buffalo, New York 14202
Phone: (716) 858-8526

Sheriff
10 Delaware Avenue, Buffalo, New York 14202
Phone: (716) 858-7618

Social Services
95 Franklin Street, 8th Floor, Buffalo, New York 14202
Phone: (716) 858-8000

Stop-DWI
45 Elm Street, Room 233, Buffalo, New York 14203
Phone: (716) 858-6291

Veterans Services
95 Franklin Street, 12th Floor, Buffalo, New York 14202
Phone: (716) 858-6363
Home Buyer Education & Counseling
Belmont Housing Resources for WNY
   Address: 1195 Main Street, Buffalo, NY 14209
   Phone: (716) 884-7791 Fax: (716) 884-8026
   Website: http://www.belmonthousingwny.org

HomeFront, Inc. The Homeownership Center
   Address: 780 Fillmore Avenue, Buffalo, NY 14202
   Phone: (716) 856-2952 Fax: (716) 856-4639
   Web Site: http://www.homefrontbflo.org

Housing Opportunities Made Equal (HOME)
   Address: 700 Main Street, 3rd Floor, Buffalo, NY 14202
   Phone: (716) 854-1400 Fax: (716) 854-1140
   Website: http://www.homeny.org

West Side Neighborhood Housing Services, Inc.
   Address: 359 Connecticut Street, Buffalo, NY 14213
   Phone: (716) 885-2344

Home Buyer Opportunities
University District Community Development Association, Inc.
   Address: 995 Kensington Avenue, Buffalo, NY 14215
   Phone: (716) 832-1010 Fax: (716) 836-3686
   Website: http://www.udcda.org

Habitat for Humanity
   Address: 995 Kensington Avenue, Buffalo, NY 14215
   Phone: (716) 204-0740 Fax: (716) 204-0740
   Website: http://www.habitatbuffalo.org

HomeFront, Inc. The Homeownership Center
   Address: 780 Fillmore Avenue, Buffalo, NY 14202
   Phone: (716) 856-2952
   Web Site: http://www.homefrontbflo.org

Housing Opportunities Made Equal (HOME)
   Address: 700 Main Street, 3rd Floor, Buffalo, NY 14202
   Phone: (716) 854-1400 Fax: (716) 854-1140
   Website: http://www.homeny.org

Homeless Prevention
Buffalo City Mission
   100 East Tupper
   Buffalo, NY 14203
   Phone: (716) 854-8181
   Website: http://www.homelessshelterdirectory.org

Buffalo Housing/Homeless Outreach Program (BHOP)
   Phone: (716) 834-3131
   Website: http://www.ci.buffalo.ny.us/files/1_2_1/city_departments/splanning/BHOPProgram.pdf
Compass House  
Address: 370 Linwood Avenue  
Buffalo, NY 14209  
Phone: (716) 886-0935  
Website: http://www.compasshouse.org

Compass House  
Address: 1451 Main Street, Buffalo, NY 14209  
Phone: (716) 886-1351  
Website: http://www.compasshouse.org

Homeless Alliance of WNY  
Address: 291 Elm Street, Buffalo, NY 14202  
Phone: (716) 854-2977  
Website: http://buffalo.citysearch.com

AIDS Community Services of W. N.Y. Inc.  
Address: 206 South Elmwood Ave., Buffalo, NY 14201  
Phone: (716) 842-0212

Benedict House of Western NY, Inc.  
Address: 2211 Main St., Buffalo, NY 14214  
Phone: (716) 934-4940

Bissonette House  
Address: 335 Grider St., Buffalo, NY 14215  
Phone: (716) 892-8224

Child & Family Services  
Address: PO Box 451 Ellicott Station, Buffalo, NY 14205  
Phone: (716) 884-6002

Community Action Organization of Erie County, Inc.  
Address: 70 Harvard Place, Buffalo, NY 14209  
Phone: (716) 881-5150

Family Promise of Western New York  
Address: 16 Glendhu Place Buffalo, NY 14210  
Phone: (716) 821-9100  
Website: http://www.fpwny.org/

Gerard Place LP  
Address: 2515 Bailey Ave., Buffalo, NY 14215  
Phone: (716) 897-9948

Lake Shore-New Connections Safe Haven  
Address: 254 Franklin St., Buffalo, NY 14202  
Phone: (716) 842-0440

People, Inc.  
Address: 1219 Forest Rd., Williamsville, NY 14221  
Phone: (716) 634-8132
Veterans LifeOps
Address: 25 West Utica St., Buffalo, NY 14209
Phone: (716) 882-593

VIVE, Inc.
Address: 50 Wyoming Ave., Buffalo, NY 14215
Phone: (716) 892-4354

Women for Human Rights and Dignity, Inc.
Address: 2278 Main St., Buffalo, NY 14214
Phone: (716) 831-9821

YWCA of Western New York, Inc.
Address: 1005 Grant St., Buffalo, NY 14207
Phone: (716) 852-6120

Lead Poisoning Prevention and Control
100 Homes for Lead Safe Kids
Address: 346 Austin Street, Buffalo, NY 14207
Phone: (716) 833-2929 Fax: (716) 833-9292
Website: http://www.leadconnections.org

Lead Hazard Control Program
Address: 503 Kensington Avenue, Buffalo, NY 14214
Phone: (716) 961-6800 Fax: (716) 961-6880
Website: http://www.erie.gov/health

Wipe Out Lead Campaign (Coalition for Lead Free Community)
Address: 712 Main Street, Buffalo, NY 14204
Phone: (716) 712-5500
Website: http://www.leadconnections.org

Legal Services
Legal Aid Bureau of Buffalo, Inc.
Address: 237 Main Street, Suite 1602, Buffalo, NY 14203
Phone: (716) 853-9555 Fax: (716) 853-3219
Website: http://www.legalaidbuffalo.org

Legal Services for the Elderly, Disabled, or Disadvantaged of WNY, Inc.
Address: 237 Main Street, Suite 1015, Buffalo, NY 14203
Phone: (716) 853-3087 Fax: (716) 856-5317
Website: http://www.lsed.org

Neighborhood Legal Services, Inc.
Address: 237 Main Street, Buffalo, NY 14203
Phone: (716) 847-0650 Fax: (716) 847-0227
Website: http://www.nls.org

Volunteer Lawyers Project
Address: 237 Main Street, Suite 1000, Buffalo, NY 14203
Phone: (716) 847-0662 Fax (716) 847-0307
Website: [http://www.ecbavlp.com](http://www.ecbavlp.com)

**Recycling**

American Association of University Woman (AAUW) – Provides Scholarships for Disadvantaged Women
   Address: 995 Kensington Ave, Buffalo, NY 14215
   Phone: (716) 634-6640
   Website: [http://www.aauw.buffalo.edu](http://www.aauw.buffalo.edu)

Buffalo ReUse
   Address: 298 Northampton Street, Buffalo, NY 14208
   Phone: (716) 882-2800
   Website: [http://www.buffaloreuse.org](http://www.buffaloreuse.org)

City of Buffalo – Electronic Recycling
   Address: 1120 Seneca Street, Buffalo, NY 14210
   Hours: Monday - Friday 7:00am - 3:00pm

Habitat for Humanity – Restore
   501 Amherst Street
   Buffalo, NY 14207
   Phone: (716) 852-6607

Habitat for Humanity – Restore
   1675 South Park
   Buffalo, NY 14220
   Phone: (716) 852-6607 x 302

Society of St. Vincent DePaul – Electronic Recycling
   Address: 1298 Main Street, Buffalo, NY 14209
   Hours: Monday - Saturday 8:00am - 4:00pm

**Rental Assistance**

Belmont Housing Resources for WNY
   Address: 1195 Main Street, Buffalo, NY 14209
   Phone: (716) 884-7791 Fax: (716) 884-8026
   Website: [http://www.belmonthousingwny.org](http://www.belmonthousingwny.org)

Housing Opportunities Made Equal, Inc. HOME
   Address: 700 Main Street, Buffalo, NY 14202
   Phone: (716) 854-1400 Fax: (716) 854-1140
   Website: [www.homeny.org](http://www.homeny.org)

Rental Assistance Corporation
   Address: 470 Main Street, Buffalo, NY 14202
   Phone: (716) 882-0063 Fax: (716) 886-3790
   Website: [http://www.racbny.org](http://www.racbny.org)

**Senior/Disabled/Housing Services**

Access to Home Program
   Address: 535 Washington Street, Electric Tower, Suite 105, Buffalo, NY 14203
   Phone: (716) 847-7955 Fax: (716) 847-3244
Website: http://www.dhcr.state.ny.us/Programs/AccessTo

Office of Senior Services
Address: City Hall, Rm. 8A, 65 Niagara Square, Buffalo, NY 14202
Phone: (716) 851-4141 Fax: (716) 851-5803
Website: http://www.ci.buffalo.ny.us

University District Community Development Association, Inc.
Address: 3242 Main Street, Buffalo, NY 14214
Phone: (716)832-1010 Fax: (716)832-5099
Website: http://www.udcda.org

Western New York Independent Living Center
Address: 3108 Main Street, Buffalo, NY 14214
Phone: (716) 836-0822 Fax: (716) 835-3967
Website: http://www.wnyil.org

Tenant Rights

Housing Opportunities Made Equal, Inc. (HOME)
Address: 700 Main Street, Buffalo, NY 14202
Phone: (716) 854-1400 Fax: (716) 854-1140
Website: http://www.homeny.org

Main Place Tower, Suite 300A
350 Main Street
Buffalo, NY 14202-3473
(716) 853-8400

Transportation

Amtrak
Address: 75 Exchange Street, Buffalo, NY 14202
Phone: (716) 856-2075 Fax: Not Available
Web Site: http://www.amtrak.com

Erie County Department of Senior Services
Address: 95 Franklin Street, Room 1304, Buffalo, NY 14202
Phone: (716) 858-8526
Website: http://www.erie.gov/depts/seniorservices

American Cancer Society
Phone: 1-800-227-2345

City of Buffalo Division for Senior Services
Phone: (716) 851-4141

Disabled American Veterans
Phone: (716) 862-6544 or (716) 834-9200 X 5644

Erie County Department of Social Services Medical Transportation Unit
Phone: (716) 858-4877
Going Places Van  
Phone: (716) 858-7433

Greyhound Bus Station  
181 Elicott Street  
Buffalo, NY 14203  
Phone: (716) 855-7522

Niagara Frontier Transit Authority (NFTA)  
Address: 181 Elicott Street, Buffalo, NY 14203  
Phone: (716) 855-7300/ (716) 855-7211 (Bus & Rail) Fax: Not Available  
Web Site: http://www.nfta.com

Niagara Frontier Transit Authority Para transit Access Line  
Phone: (716) 855-7239

We Care Transportation  
Address: 401 E. Amherst Street, Buffalo, NY 14215  
Phone: (716) 838-0349  
Web Site: http://www.wecaretrans.com

Veterans Programs & Services

New York State Division of Veterans Affairs  
Web Site: http://www.veterans.ny.gov

VA Health Care for Homeless Veterans Program  
Address: 1298 Main Street, Buffalo, NY 14209  
Phone: (716) 881-5855  
Web: http://www.eerie.gov/veterans/homelessness.asp

US Veterans Compensation  
Address: Buffalo Veterans Center, 2372 Sweet Home Rd., Ste. #1, Buffalo, NY 14228  
Phone: (716) 862-7350 Fax: (716) 691-6450  
Web: http://www.veteranprograms.com

Office of Veterans Affairs Educational Benefits  
Address: 175 Millard Fillmore, Academic Complex  
Elicott Complex, Buffalo, NY 14261  
Phone: (716) 645-2271 Fax: (716) 645-3873
If you would like your organization’s information added or changed for this directory then please feel free to contact us.